



EXCELLENCE IN TIMBER WINDOWS + DOORS

## WARRANTY

Your Windoor products are warranted against defects, arising from faulty workmanship or materials for a period of seven (7) years from the date of delivery by Windoor, subject to the following conditions:

- The product has been installed in accordance with the relevant Australian Standards and recognised building practice.
- The product has been maintained in accordance with industry recommendations.
- The product has not been subject to misuse, physical abuse or neglect.
- Manufacturing standards and tolerances are not deemed defects, nor are industry variations in the colour of timber componentry.
- Windoor accepts no responsibility for glass breakage (except for faulty workmanship or materials). Wire reinforced glass, toughened glass, float glass, laminated glass and mirror glass is **guaranteed** against defects and degradation for a period of one (1) year as carried over by Manufacturers warranty.
- Moving parts which wear out as a part of normal use are guaranteed for one (1) year.
- This Warranty is limited to the repair or replacement of the faulty product at the Company's discretion but does not extend to the installation or refinishing of a replacement product.
- Only repairs carried out by Windoor personnel or authorised Windoor agents are covered by the Warranty.
- Claims under this Warranty should be made within one month of the defect arising in the product. Copies of documentation showing the purchase date of the product should be included with your written claim and forwarded to Windoor.
- Product must be protected by paint/suitable coating within 8 weeks of delivery and must be recoated in accordance to manufacturer's specifications.
- All rollers and tracks must be cleaned and lubricated every six months.
- This Warranty only applies to product that remains at the specified job address.